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1/24/11
Avaya™ IP Office Systems

<http://marketingtools.avaya.com/knowledgebase/caveats>

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Material Code	Description	Telco Price
IP Office Power Demo		
700500403	IP500 Power Demo Kit R6v2	
IP Office 500V2 System		
IP500v2 Control Unit is fully backwards compatible to the IP500. It has 4 card slots into which all existing IP500 cards can be inserted, as well as several new cards which are introduced with R6.0. The IP500v2 requires the presence of a system SD (Secure Digital) card to operate and to act as its feature key. The IP500v2 operates in Standard IP Office Mode as well as a new IP PARTNER® Version.		
700476005	IP500V2 Control Unit	
700289770	* Power Lead USA (one required for each IP500 base module)	
Avaya Extended Warranty Options		
263143	IPO R6 Essential Edition PARTNER Version (2 Year)	
263148	IPO R6 Essential Edition PARTNER Version (4 Year)	
263140	IPO R6 Essential System Package (2 Year)	
263145	IPO R6 Essential System Package (4 Year)	
263141	IPO R6 Preferred System Package (2 Year)	
263146	IPO R6 Preferred System Package (4 Year)	
263142	IPO R6 Advanced System Package (2 Year)	
263147	IPO R6 Advanced System Package (4 Year)	
Internal Base Cards		
700476013	IP500V2 Combination Card ATM - supports 4 analog trunks, 6 digital stations, 2 analog stations, 10 VCM channels This card is required for 1400 Series Phones on PARTNER Version. (Max 2 per system on either IPO or PARTNER Version). Note: the Combination Card does not come with any IP Phone License.	
700213440	One ISDN cable (red)	
700476039	IP500V2 EXTN Card ETR 6 (supports up to 6 PARTNER ETR phones-max 18 ETR phones). Only supported in IP PARTNER Version mode. (Max 3 per system)	
700472889	IP500 Expansion Card 4-port -Adds 4 expansion ports.Comes with 4 yellow connection cables. (must go in far right slot and <i>will not</i> accept a daughter card) Required for more than 8 expansion modules. Enables 4 more exp. modules - up to 12 total.	
700431778	IP500 Analog Phone 2 Card (max 4) - this card also accepts (1) 500 trunk daughter card (IPO or PARTNER Version)	
700417231	IP500 Analog Phone 8 Card (max 4) - this card also accepts (1) 500 trunk daughter card (IPO or PARTNER Version)	
700417330	IP500 Digital Station 8 Card (max 3) - this card also accepts (1) 500 trunk daughter card - 4400 series are not supported on this card (IPO or PARTNER Version).	
700417389	IP500 VCM 32 Card - equipped with 32 channels. Comes with 12 Avaya IP Phone licenses enabled. This card also accepts (1) 500 trunk daughter card.	
700417397	IP500 VCM 64 Card - equipped with 64 channels. Comes with 12 Avaya IP Phone licenses enabled. This card also accepts (1) 500 trunk daughter card.	
700417215	IP500 Legacy Card Carrier (max 2) - supports PRI T1, Dual PRI T1, Analog 4 Uni, VCM 4, 8, 16, 24 & 30. Does not accept any 500 daughter trunk cards. (IPO only)	

Internal Daughter Cards		
700417405	IP500 Trunk Daughter Analog 4 Uni - supports analog loop-start trunks & 1 analog v.32 modem (max 4) - can be added to any 500 DS card, 500 Analog phone base card or 500 VCM card.	
700417439	IP500 Trunk Daughter T1/PRI Uni Single (up to 24 T1 channels) 8 default channels	
700417462	IP500 Trunk Daughter T1/PRI Uni Dual (up to 48 T1 channels) 16 default channels	
External Expansion Modules		
700449473	IP500 External Expansion Module (Trunk) Analog 16-power lead req.	
700449499	IP500 External Expansion Module (Digital Station) 16-power lead req.	
700426216	IP500 External Expansion Module (Digital Station) 30-power lead req.	
700449507	IP500 External Expansion Module (Phone 16 - 16 Analog Station Ports) power lead required	
700426224	IP500 External Expansion Module (Phone 30 - 30 Analog Station Ports) power lead required	
700289770	* Power Lead USA (one required for each IP500 External Expansion Module)	
New (Required) System SD (Secure Digital) Cards		
Note: Optional SD Card Slot can be off the shelf class 4 which delivers back-up of; system software, system configuration, system upgrades & voice messages.		
700479710	IP500V2 System SD Card for IP Office - system software/firmware, system configuration, license keys, comes with 2 ports of Essential Edition voicemail. This card is required for each IPO system.	
700479728	IP500V2 System SD Card for PARTNER® - system software/firmware, system configuration, license keys, come with 2 ports Essential Edition voicemail. This card is required for each PARTNER Version system.	
Rack & Wall Mounting Brackets		
700429202	IP500 Rack Mounting Kit (for 19" rack)	
700430150	IP500 Wall Mounting Kit-fits on IP500 Control Unit only as a stand alone	
R6 Upgrade License		
If upgrading a previous release of IP500, IP412, IP406v2 with PCS 8 or higher to IPO R6.0: (For new installations no upgrade license is required on the IP500V2 platform or the IP PARTNER Version systems)		
229420	IPO License Upgrade R6.0 (STANDARD)	
IP500V2 System Licenses		
229423	IPO License R6 Essential Edition - adds 2 channels (IP500V2 only) 2 Embedded VM ports are already enabled by default; this license increases capacity by 2 ports (up to a max of 6).	
171991	IPO Preferred Edition (R5 & R6) - (formerly VM Pro) This system license enables 4 VoiceMail Pro ports together with Meet Me Conferencing and Basic Call Recording capabilities. The existing VMPRO 4 ports license can be purchased to add increments of 4 ports up to the max of 40 ports IP500.	
229424	IPO License R6 Advanced Edition - This license can be added to the Preferred Edition License to enable Customer Service enhancements. It contains the Customer Call Reporter application-including 1 supervisor (for real-time & historic reporting), Interactive Voice Response (IVR) with external databases, 8 ports of Text-to-Speech (TTS)-allows database queries using IVR to be read over the phone, Visual Basic Scripting and ContactStore Call Recording Library (for search & replay of call recordings). (Dell PowerEdgeT110 Tower Server with Windows 2003 or 2008 Standard Edition required).	
Extra Options for Advanced Edition		
187166	VMPro Recordings Administrators (R5 & R6): To support ContactStore in a SCN, IP Offices other than the central IPO require either their own Adv Edition license or this license	
182303	VMPro TTS (R5 & R6) (Generic): This legacy license enables use of TTS facilities using 3rd party TTS software with VMPRO. 1 License per simultaneous instance of TTS usage. For IPO R6 this license is no longer used for user email reading. The IPO Adv Edition license also enables 8 ports of generic TTS.	

Customer Service Agent License: CCR Agents. This License is concurrent and is allocated on a first-come, first-served basis. Note: An Advanced Edition System License or legacy CCR Supervisor License is required as a prerequisite for this license to be valid. (Max of 150 agents).

217650	Customer Service Agent (R5 & R6) RFA 1	
217651	Customer Service Agent (R5 & R6) RFA 5	
217653	Customer Service Agent (R5 & R6) RFA 20	

Customer Service Supervisor License: CCR Supervisor (this license is concurrent and is allocated on a first-com, first-served basis). Note: An Advanced Edition System License or Legacy CCR Supervisor License is required as a prerequisite for this license to be valid.

229442	IPO License R6 Customer Service Supervisor 1-enables 1 Supervisor account & 1 Wallboard account (Max 30 each)	
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IP Office 500V2 System Licenses

205650	Multisite Voice Networking (R5 & R6) -adds 4 LIC (used with IP500 & IP500V2 to enable support for SCN, QSIG and H323 IP trunks.	
215180	IP500 License T1 (R5 & R6) add 2 channels	
215181	IP500 License T1 (R5 & R6) add 8 channels	
215182	IP500 License T1 (R5 & R6) add 32 channels (dual only)	
202967	IPO Lic SIP Trunk (R5 & R6) RFA 1	
202968	IPO Lic SIP Trunk (R5 & R6) RFA 5	
202969	IPO Lic SIP Trunk (R5 & R6) RFA 10	
202970	IPO Lic SIP Trunk (R5 & R6) RFA 20	
182303	Voicemail Pro TTS (R5 & R6) (Generic) 8-port License:	
182301	IPO SEC VPN (R5 & R6) RFA - enables the IPO to initiate & terminate IPSec and LsTP tunnels	

Voicemail Pro Additional Ports

174459	VoiceMail Pro (R5 & R6) RFA 2- adds 2 ports	
174460	VoiceMail Pro (R5 & R6) RFA 4- adds 4 ports	
174461	VoiceMail Pro (R5 & R6) RFA 8- adds 8 ports	
174462	VoiceMail Pro (R5 & R6) RFA 16- adds 16 ports	

VMPRO Unified Messaging Service (UMS) replaces IMS in R4.2

217880	VMPRO UMS (R5 & R6) License - 1 User	
217881	VMPRO UMS (R5 & R6) License - 5 User	
217883	VMPRO UMS (R5 & R6) License - 20 User	

IP Office 500V2 User Licenses - NOTE: if using one-X Portal a Windows 2003 or 2008 Server is required

Office Worker License: one-X Portal for IPO (with Telecommuter mode disabled), Unified Messaging Service (web and email access to voicemail). Note: UM will not work without the Preferred Edition License. For Migration purposes any existing PhoneMgr Pro license can enable the Office Worker functionality (instead of PhoneManager Pro). Note: Windows 2003 or 2008 Server required if using one-X Portal

229438	IPO License R6 Office Worker 1	
229439	IPO License R6 Office Worker 5	
229440	IPO License R6 Office Worker 20	

Mobile Worker License: Mobility including Mobile Twinning, Mobile Call Control and one-X Mobile Client support, Text-to-Speech. License has to be applied to a particular user to be valid. Note: TTS function will not work without the Preferred Edition License. Note: Windows 2003 or 2008 Server required if using one-X Portal

229434	IPO License R6 Mobile Worker 1	
229435	IPO License R6 Mobile Worker 5	
229436	IPO License R6 Mobile Worker 20	

<p>Teleworker License: one-X Portal for IPO, Unified Messaging Service (web and email access to voicemail), IPO Video Softphone. License has to be applied to a particular user to be valid. Notes: The UMS function will not work without the Preferred Edition License. Windows 2003 or 2008 Server required if using one-X Portal</p>		
229430	IPO License R6 Teleworker 1	
229431	IPO License R6 Teleworker 5	
229432	IPO License R6 Teleworker 20	
<p>Power User License: Mobility including Mobile Twinning, Mobile Call Control & one-X Mobile Client support, one-X Portal for IPO, IPO Video Softphone, Unified Messaging Service (web and email access to voicemail), Text-to-Speech. License has to be applied to a particular user to be valid. Note: Windows 2003 or 2008 Server required if using one-X Portal</p>		
229426	IPO License R6 Power User 1	
229427	IPO License R6 Power User 5	
229428	IPO License R6 Power User 20	
<p>Receptionist License: Targeted at operators/receptionists and provides a visual PC interface for call handling and management for multiple sites. PC-based operator console. Additional licenses can be added for up to 4 SoftConsoles running at any time. License has to be applied to a particular user to be valid.</p>		
171987	Receptionist (R5 & R6) RFA 1	
<p>Phone Manager Pro License: A Windows PC application that allows IP Office users to control their telephone through their PC. (also included in Power User & Teleworker licenses)</p>		
177468	Phone Manager Pro (R5 & R6) RFA for one user	
<p>Avaya IP Endpoint License: On IP500 and IP500V2 systems, these license add'l Avaya IP Phones. This includes all 1600, 4600, 5600, 9600, IP DECT, DECT R4, T3 IP, Spectralink and VPN phones supported by IPO R6.</p>		
229444	IPO License R6 AV IP Endpoint 1	
229445	IPO License R6 AV IP Endpoint 5	
229447	IPO License R6 AV IP Endpoint 20	
<p>3rd Party IP Endpoint License: These licenses are used for support of non-Avaya IP phones including SIP extensions. The available license are used in order of phone registration. If no licenses are available the phone will not be able to register. Available licenses can reserved for a particular phone using the Reserve 3rd Party IP Endpoint License setting in each IP extension. This license was previously called the IP End-Points license.</p>		
174956	IP400 IP Endpoints (R5 & R6) RFA 1 Lic	
174957	IP400 IP Endpoints (R5 & R6) RFA 5 Lic	
174959	IP400 IP Endpoints (R5 & R6) RFA 20 Lic	
<p><i>Software on DVD required for installation & programming</i></p>		
700480569	User/Admin/VMPPro R6.1 on DVD (required for installation & programming)	
12278	CCR (Customer Call Reporter) required for installation & programming	
USB Flash Drive	ContactStore required for installation & programming	
<p><i>GoldX Cat 5e Patch Panels (Cat 6 also available)</i> <i>Also both Cat 5e & Cat 6 Patch Cables & Crossover Cables available</i></p>		
GXN-C5EP12	12 Port Vertical Mount Patch Panel on 110 Block	
GNX-C5EPA12R	12 Port Rack Mount (no hinge) Patch Panel	
GXN-C5EPA24	24 Port Rack Mount with Hinge Patch Panel	
GXN-C5EPA48	48 Port Rack Mount (no hinge) Patch Panel	
GXN-PDT110	Punch Down Tool with 110D Blades used to seat wires into a 110 block	
PC5_-05	5 Ft. Patch Cable CAT5e RJ-45 (black, blue, green, gray, purple, orange, red, white or yellow)	
PC5_-07	7 FT. Patch Cable CAT5e RJ-45 (black, blue, green, gray, purple, orange, red, white or yellow)	
405788100	Loop Current Attenuator(must be between 23 & 25 milliamps on each analog line)	

IP Office Telephone Series	
PARTNER® ETR System Telephones (require ETR6 Base Cards)	
700420052	PARTNER 34 Button w/Display Speakerphone- Black (RoHS)
700420011	PARTNER 18 Button w/Display Speakerphone- Black (RoHS)
700419971	PARTNER 6 Button w/Display Speakerphone- Black (RoHS)
1400 Series Digital for IPO and PARTNER® Version modes (NEW) - not available until April/May 2010	
700469927	1403 Digital 3-button (IP Office only)
700469851	1408 Digital 8-button
700469869	1416 Digital 16-button
700469968	(DBM32) Button Module for 1416 Phone (up to 3 on 1416) 1151D1 Power Supply (700434897) & Power Lead (700289770) Required.
1600 Series IP Telephones - (not supported on Essential Edition - PARTNER® Version)	
700458524	1603SW-I (black) IP Phone R6 only - Power Supply(700451230) or 1603 PoE adapter(700415607). Each sold separately.
700476849	1603-I (black) IP Phone R6 only - Power Supply(700451230) or 1603 PoE adapter(700415607). Each sold separately.
700458532	1608-I (black) IP Phone R6 only - Power Supply(700451230) or optional POE switch required. Sold separately.
700458540	1616-I (black) IP Phone R6 only- Power Supply(700451230) or optional POE switch required. Sold separately.
700415573	(BM32) 32 Button BLF/Speed Dial Module for 1616 only. (Max 3 per 1616 & Max 16 per IPO system). Power Supply (700434897) Required.
JDI PC5-BK-10'	CAT5 Ethernet Cord (10ft) (black) - required for 1600 series phones
700415623	1608 & 1408 Wall Mount Kit - includes 1 ft Ethernet cord & screws
700415631	1616 & 1416 Wall Mount Kit - includes 1 ft Ethernet cord & screws
700415607	1603 PoE adapter-fits inside 1603 wedge stand to add PoE capabilities. No wall plug needed
700451230	Power Supply for 1600 IP Phones
700383821	1600 Series 25' Handset Cord
700409881	HIS Headset Cable for 1608/1616 IP Phones
5400 Series Digital Telephones	
700381981	5402 Basic Digital DCP (Dark Gray) listen-only speakerphone (RoHS Compliant)
700382005	5410 Mid-Level Digital DCP (Dark Gray) 2-way speakerphone (RoHS Compliant)
700381627	5420 High-Performance Digital DCP (Dark Gray) 2-way speakerphone (RoHS Compliant)
5600 Series IP Telephones (one patch cable comes with IP phones - 2 are required if using 1151D1 & power supply)	
700381965	5610SW Mid Range IP Hard phone (RoHS Compliant) Dark Gray (requires p.s. & p.l.)
700385982	5621SW (display backlight) High End IP Hard phone (RoHS Compliant) Dark Gray (requires p.s. & p.l.)
5400 & 5600 Series IP & Digital Telephone Accessories	
00802	Self-Adhesive Mounting Shoulder Rest - Dark Gray by SoftTalk
GCHA444012FDG	12' Handset Cord - Dark Gray
GCHA444025FDG	25' Handset Cord - Dark Gray
700381817	EU24-24 add'l busy lamp.feature buttons expansion unit (works on 5420 & 5621) - If connected to the Digital 5420 you will also need the 1151D1 Power Supply & Power Lead - (When the EU24 is connected to the IP5621 you do not need the seperate PS & PL).
700434897	1151D1 Terminal Power Supply w/CAT5 (Required for IP Sets without PoE, EU24's & DBM32's). Power Lead (700289770) also required - must be purchased separately.
700434905	1151D2 Terminal Power Supply w/CAT5 & Battery Backup (Required for 5600 IP Sets) - Power Lead included.
700289770	Power Lead - Required with 1151D1 Terminal Power Supply

9600 Series IP Telephones & Accessories (supported on IP500 and IP500v2 hardware only) Not supported on IP PARTNER Version, Phones all include a two-position flip stand that clips to the base of the phone, Best in class power performance with the 9620L meeting PoE Class 1 and all other models being Class 2 including the Gigabit versions.		
700461197	9620L (black & white display) IP Phone (black) - Designed for everyday telephone user, up to 12 feature buttons, headset compatible, no USB adapter, no gigabit, desk or wall mount with optional wall mount adapter. (requires p.s. 700434897 & p.l. 700289770)	
700461205	9620C (color display) Gigabit IP Phone (black) - Same features as 9620L plus USB adapter & one expansion module interface that will support Gigabit Ethernet adapter. (requires p.s. 700434897 & p.l. 700289770)	
700383870	9620 Wedge Stand (replaces default flip stand) places phone in a more horizontal position on desk.	
700383375	9620 Wall Mount Adapter	
700405673	9630G (black & white display) Gigabit IP Phone (black) - Designed for Essential user, up to 24 feature buttons, headset compatible, Gigabit Ethernet adapter, desk or wall mount with optional wall mount adapter. (requires p.s. 700434897 & p.l. 700289770)	
700383920	9640 (color display) IP Phone (black) - Designed for Essential user, up to 24 feature buttons, headset compatible, desk or wall mount optional. (requires p.s. 700434897 & p.l. 700289770)	
700419195	9640G (color display) Gigabit IP Phone (black) - Designed for Essential user, up to 24 feature buttons, headset compatible, Gigabit Ethernet adapter, desk or wall mount optional. (requires p.s. 700434897 & p.l. 700289770)	
700383938	9650 (black & white display) IP Phone (black) - Designed for Essential and Navigaotr user who need 1-touch access to features and bridged appearances. Up to 24 feature buttons, headset compatible, desk or wall mount optional. (requires p.s. 700434897 & p.l. 700289770)	
700461213	9650C (color display) IP Phone (black) - Same features as 9650 (requires p.s. 700434897 & p.l. 700289770)	
700383383	9630, 9640, 9650 Wall Mount Adapter	
700462518	SMB 24 Button Module supported on 9630G, 9640, 9640G, 9650 & 9650C - provides 24 addtl programmable buttons (max of 3 are supported on a single phone).	
700383789	Bluetooth Adapter for 9600 series - allows Bluetooth communications devices such as headsets to interoperate with 9600 Series phones (except the 9620L). It requires a seperate "Wedge stand." The adapter allows highly mobile workers to use the same Bluetooth headset with their 9600 Deskphone as they use with their cell phone.	
700383771	Gig Ethernet Adapter for 9600 - can be fully integrated into a wedge stand of the 9600 phones & provides a transparent upgrade option if customer decides to install Gigabit Ethernet at a later date. Requires a separate "Wedge stand"	
700383888	Wedge stand for 9630, 9640 & 9650 (replaces default flip stand that comes standard with phones) - places phone in a more horizontal position on desk)	
LevelOne (PoE) Ethernet Switches to power telephones (eliminates individual power supplies) & VPN Routers		
FSW-0822	4 + 4 Port PoE Switch - 8 Port 10/100Mbps (4 ports provide PoE 15.4 max per port)	
GSW-2693	24 Port PoE Switch - 25 Port 10/100Mbps with 2G/2SFP L2 Managed Switch (PSE)	
FVS338NA	Netgear - ProSafe VPN Firewall Router 50 w/8 Port 10/100 Mbp	
Avaya Wireless Telephones (3920 supported in IP PARTNER® Version only - requires ETR Module) DECT Wireless phones available - call Badger for separate price quote (715.672.4200)		
700471121	3920 Wireless 6.0 DECT Digital Telephone (requires ETR Module)	

700471337	3920 Wireless 6.0 DECT Digital Telephone and Repeater (requires ETR Module)	
700471345	3920 Wireless Repeater	
700305105	Avaya 3810 Wireless 900 MHz Digital Spread Spectrum Telephone DCP/TDL - connects to digital station port on IPO (not supported on IP PARTNER Version)	
700313067	3810/3910/3920 Spare Battery BT2499A	
700313083	3810/3910/3920 Belt Clip EXP9702	
700313109	3810/3910/3920 Leather Carrying Case EXP9783	

Avaya IP DECT Wireless Handset & Handset Accessories

700466105	DECT 3720 Handset (B&W display)	
700466139	DECT 3725 Handset (Color display)	
700466261	Charger cradle for one DECT handset	
700466295	Charger cradle for one DECT handset (USB Connector)	
700466311	Rackmount Charger for six DECT Handsets	
700466329	Charger for six 3725 battery packs only	
700471576	3720 handset leather carry case	
700471584	3725 handset leather carry case	
700471592	5 spare plugs to cover the headset connector for the 3720 & 3725	
700466683	Additional battery pack for 3720 handset	
700466691	Additional battery pack for 3725 handset	
700466568	Spare belt clip for 3720 & 3725 handset	
700466337	Swivel belt clip for 3720 & 3725 handset	

Avaya IP DECT Base Station with Built-In License

700466394	IP DECT Indoor Base Station with Built-In License	
700466451	IP DECT Power Supply for Base Station	
700466477	IP DECT Outdoor Housing for IP Base Station	
700466063	IP DECT Outdoor Housing Formounting Kit	
700466071	IP DECT 10 Mounting Brackets for Radio Base Stations (spare parts only)	
700466097	IP Dect Survey Kit	
700471568	DECT SARI Certificate (unique access rights identifier needed once per DECT installation-can be used for multiple sistes within 1 installation)	

Avaya Inbuilding Wirelsss Server - AIWS

700466493	AIWS Basic	
700477466	AIWS Basic +	
700471527	AIWS Standard	
700471535	AIWS OAP	
700471543	AIWS Enterprise Management	
700471550	AIWS Universal Power Supply	

Notes: *VCM Modules required for connecting IP DECT to IPO / Plus IPO End Points

SciTec Single Line Telephones

STC-7001	SciTec Single Line Telephone w/9 programmable speed dial keys; large bright dual-function NEON/LED messaging waiting light & visual ring indicator,mute,hold,redial/pause key,flash,data port,hearing aid compatible (Black or Gray)-wall mount kit/back plate sold separately	
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STC-7002	SciTec Single Line Speakerphone w/same features as 7001 (Black or Gray) - wall mount kit/back plate sold separately	
92002	Wall Mount Kit/Back plate for SciTec STC-7001 or STC-7002 (Black)	
92006	Wall Mount Kit/Back plate for SciTec STC-7001 or STC-7002 (Gray)	
<u>Plantronics Headsets</u>		
64336-01	Supra-Monaural/one ear cushion (noise canceling also available)	
64337-31	Supra - Binaural/two ear cushions (noise canceling also available)	
26088-11	Starset - Ear Tip fits in ear canal	
49101-01	Tri-Star - Earband adjustable (noise canceling also available)	
26089-11	Mirage-Lightweight,disk-shaped -over ear (nc also available)	
69700-06	CS-55 - 1.9 GHz DECT Technology Wireless Headset - works w/PARTNER & MERLIN (Lifter required) & IPO (No Lifter required); No Remote Answer; Noise-Canceling microphone; up to 50 hr.Standby	
70450-06	CS-70N - Professional Wireless Headset System - works with PARTNER & Merlin (lifter required) & for remote answer on IPO (use HL10 lifter or APV Cable)	
83682-01	Wireless Headset cable (Plantronics CS Series EHS adapter) for Avaya 5621,1616, and 1416 - may be used in place of the HL-10 Handset lifter	
83681-01	Wireless Headset cable (Plantronics CS Series EHS adapter) for Avaya 5410,1408,1403,1608, and 1603- may be used in place of the HL-10 Handset lifter	
60961-32	HL-10 - Handset Lifter for one-touch, remote call-answering	
49323-04	HIC Adapter Cable - w/disconnect, for connecting corded headsets directly to Avaya phones. 1400/5400 & 5600 sets	
72442-41	HIC Adapter Cable - w/disconnect, for connecting corded headsets directly to Avaya phones. 9600/1600 sets	
72835-02	ABT-35S+Bluetooth Headset w/built-in hook switch-designed for IPO	
49323-04	IP Headset Adapter for IP Phone sets - allows basic connection to 5400 Digital series & 5621 IP sets	
<u>Hospitality Solutions</u>		
Aegis-P (Black or Ash)	SciTec single line; volume control, data port, msg wtg lt (black or ash) - Wall Mount Kit/Back Plate sold separately	
Aegis-3 (Black or Ash)	SciTec single line; 3 programmable feature keys, volume control, data port, msg wtg lt, flash, redial, hold keysn (black or ash) - Wall Mount Kit/Back Plate sold separately	
92001 (Ash)	Wall Mount Kit/Back Plate for Aegis Sets (Ash)	
92002 (Black)	Wall Mount Kit/Back Plate for Aegis Sets (Black)	
DV4	DuVoice DV4 4 Port VM & Auto Attendant, 1 Port Fax & Unified Messaging, 2,000 hours of storage, 225 mailboxes - uses 5 analog station ports from IPO, Monitor required (CTI RFA 171988 required).	
DV8	DuVoice DV8 8 Port VM & Auto Attendant, 1 Port Fax & Unified Messaging, 2,000 hours of storage, 225 mailboxes - uses 9 analog station ports from IPO, Monitor required (CTI RFA 171988 required).	
DV2004	DuVoice DV2004 4 port voice, 1 port fax, 2,000 hr, 10,000 mailboxes XP based VM & UM - uses 5 analog station ports from IPO, Monitor required (CTI RFA 171988 required).	
DV2008	DuVoice DV2008 8 port voice, 1port fax, 2,000 hr, 10,000 mailboxes XP based VM & UM - uses 9 analog station ports from IPO, Monitor required (CTI RFA 171988 required).	
171988	Avaya CTI Pro License required for DuVoice call control on all IPO systems	
LINK-PMS	Hospitality PMS Interface for existing Brand X PMS	
INN-DESK	Web enabled guest administration module	
DVSS4	Extended Software Support from DuVoice for 4 port systems (total of 15 months)	
DVSS8	Extended Software Support from DuVoice for 8 port systems (total of 15 months)	
PreProg	Preprogramming Package: DuVoice gathers data, programs system, and provides remote admin. training (4 & 8 port systems)	
Note: Place the IPO 5621 at the front desk - DuVoice will pass the 911 info onto the IP set as well as the guest name		

CA-MPWL	ProfitWatch Lite - Hospitality Call Acctg for up to 250 rooms	
CA-MP100	ProfitWatch Standalone - Hospitality Call Acctg up to 100 rooms	
CA-MP250	ProfitWatch Standalone - Hospitality Call Acctg up to 250 rooms	
<u>eCAS Call Accounting Software - not compatible with DuVoice</u>		
90S001022	eCAS for Avaya IPO SMB Bundle up to 50 users(single site)-requires server	
90S001023	eCAS for Avaya IPO SMB Bundle up to 250 users(single site)-requires server	
ECAS250	eCAS for Avaya IPO up to 250 users (w/5-sites) - requires server	
SC0450003	eCAS Training Webinar (per session) for end-user	
<u>Music on Hold Devices</u>		
PRO4	Bogen Digital Music on Hold-4 minutes superior audio quality	
42-2420A	Audio Cable 6-Ft. for connecting audio components 1/8" to 1/8" mono miniplug	
On Hold Msg	Bishop On-Hold Customized Messaging Productions Available - call Badger for pricing	
<u>ITW Linx Surge Protectors</u>		
M8COM-5x9	Premier Series 8 outlet SurgeGate(protects 8 AC outlets, 5 CO Lines, T1 or LL line)	
GRM0600	8-outlet AC Surge Protection, RACK MOUNT 1U	
M8KSU-60	towerMAX 8 KSU Base Unit - protects 8 AC outlets	
M4KSU	towerMAX 4 KSU Base Unit - protects 4 AC power outlets	
MDSCO-60	towerMAX DS/2 Module - protects 2 Digital Stations	
MDS25	towerMAX DS/25 Module - protects 25 Digital Stations	
MCO25-60	towerMAX CO/25 Module- protects 25 CO lines	
MCO4x4-60	towerMAX CO/4x4 Module- protects 4 CO/DSL lines or 4 T/R sets	
<u>Powerware UPS Systems</u>		
103006426-6591	700 VA, 120V (PW9130) Series 9 Online- Tower	
103006427-6591	1000 VA UPS 120V (PW130) Series 9 Online - Tower	
103006428-6591	1500 VA UPS 120V (PW9130) Series 9 Online - Tower	
103006429-6591	2000 VA UPS 120V (PW9130) Series 9 Online - Tower	
103006438-6591	PW9130 - Extended Tower Battery Module (EBM) use with 1000VA	
103006439-6591	PW9130 - Extended Tower Battery Module (EBM) use with 1500VA	
103006440-6591	PW9130 - Extended Tower Battery Module(EBM)use with 2000/3000VA	
103006447-6591	700 VA UPS 120V (PW9130) Series 9 Online - Rack Mount Model	
103006448-6591	1000 VA UPS 120V (PW9130) Series 9 Online - Rack Mount Model	
103006449-6591	1500 VA UPS 120V (PW9130) Series 9 Online - Rack Mount Model	
103006450-6591	2000 VA UPS 120V (PW9130) Series 9 Online - Rack Mount Model	
103006458-6591	PW9130 Extended Rack Mount Battery Module(EBM)use with 700/1000VA	
103006459-6591	PW9130 Extended Rack Mount Battery Module(EBM)use with 1500VA	
103006460-6591	PW9130 Extended Rack Mount Battery Module(EBM)use with 2000/3000VA	
<u>Other Items</u>		
IP DECT	3720 & 3725 Wireless IP DECT, base stations & licenses (pricing available upon request) not supported in IP PARTNER® Version	
Bogen	Customized Loudspeaking Paging (pricing available upon request)	
405891698	UPAM - Universal Paging Access Module - uses an analog station or trunk port from IPO. Required to page across IPO network. Trunk port required for Zone Paging.	
Viking	PA-2A Multi-Line Loud Ringer and Paging Amplifier-comes with 1 horn - can add 2 add'l horns (no UPAM required) requires analog station port or analog trunk port from IPO.	
Viking	25AE weather proof horn - works with PA-2A Amplifier (can add up to 2 horns on the paging Amplifier)	
Viking	35AE - 8 OHM Ceiling Speaker with volume control	

5324-001	Door Phone Control with Speaker - unlocks doors, gates, etc (requires trunk position)	
Tech Help	Technical Support for Remote Programming (call Badger for pricing)	
2200-16200-001	Polycom SoundStation 2EX conference speakerphone (mics sold separately) - requires an analog (T&R) station port from the IPO	
2200-07800-001	Polycom SoundStation 2W/EX Conference system - Wireless/Expandable - requires an analog (T&R) station port from the IPO	
2200-16155-001	Polycom Mics for SoundStation 2EX Conference System - 1 Pair	
910-158-301	ClearOne Max IP VoIP Conference Phone (requires 3rd Party IP Endpoints Licensing)	
910-158-500-00	ClearOne MaxAttach-Max EX Combo, Max EX & One Expansion Kit	
910-158-500	ClearOne Max EX Wired Expandable Conference Phone (ROHS)(requires 3rd Party IP Endpoints Licensing)	
910-158-400	ClearOne Max Wireless Conference Phone (requires 3rd Party IP Endpoints Licensing)	
RMC40002	Rack mount Server/ raid 1 Mirrored HD, Intel E5300 Dual Core Proc with Windows 7 - (2.6GHz), 1GB DDR2 RAM(2x512MB), 2-160GB SATA 7200rpm RAID 1 mirror, DVD-RW, 10/100 Ethernet, PCI Express x16-1, PCI Express x1-1, PCI-2, PATA-1, SATA-4(2 used), PS/2-2, Com-1, LPT-1, USB 2.0-4, onboard graphics and sounds, USB keyboard, USB optical mouse.	
Dell T110 Server	Dell PowerEdgeT110 Tower Server & Keyboard Dual Core Intel Pentium E2180-2.0GHz, 800MHz, 1MB cache, 2GB DDR2 RAM at 667MHz with Windows 2008 Standard Edition SP2, (Manager and VMPRO or another application installed). Recommended for larger applications, networking, or running multiple applications.	
RMC40001	Rack Mount Server Intel E5300 dual core proc with Windows 7 - 2.6GHz, 1GB DDR2 RAM (2x512MB), 160GB SATA 7200rpm *single or RAID 1 mirror), comes w/USB keyboard, USB optical mouse & Vista Premium. (Manager & VMPRO installed).	
Dell Optiplex 380 PC(with IPO sftwr installed)	Dell Optiplex 380 PC Desktop & Keyboard with Windows 7 built-in, (Manager & VMPRO installed). Dell Dual Core Pentium E2180-2.0GHz, 800MHz, 1MB cache, 1GB DDR2 RAM at 677MHz (recommended for 200 users & less).	
Dell Optiplex 380 PC(no IPO sftwr installed)	Dell Optiplex 380 PC Desktop & Keyboard with Windows 7 built-in, (No IPO Software installed). Dell Dual Core Pentium E2180-2.0GHz, 800MHz, 1MB cache, 1GB DDR2 RAM at 677MHz (recommended for 200 users & less).	
PC Monitor	17" PC Flat Panel Monitor	

ITW Linx Surge Protectors (www.itwlinx.com); Powerware, Uninterruptible Power Systems (UPS) (www.powerware.com/avaya);
MultiTech Toll-free Voice & Fax service via Internet or Intranet (www.multitech.com); GoldX Patch Panels (www.goldxproducts.com);
Plantronics Headsets & Accessories (www.plantronics.com); Comvurgent Xtension Recorders (www.comvurgent.com);
DuVoice Hospitality Solutions (www.duvoice.com); Bogen Paging Solutions and Music On Hold (www.paging-solutions.com);
Valcom Page Pac Paging Systems (www.valcom.com); SciTec Single Line Phones(www.scitecinc.com);
Level One PoE Ethernet Switches (www.level1.com), Veramark eCAS® Call Accounting Software (www.veramark.com)