

SAP Codes

Update with IP500 PRI-U trunk daughter card details. Also update the IP Office 4.1 CD/DVD codes and Voicemail Pro 4.1 CD code.

IP Office Control Units

Variant	Companding	Country	SAP Code
IP500 Office.	-	All	700417207
IP412 Office.	A-Law	Rest of World	700234479
	U-Law	North America	700350408
IP406 V2 Office DS.	A-Law	Rest of World	700343536
	U-Law	North America	700359946
Small Office Edition 4T+4A+8DS (3 VoIP)	A-Law	Rest of World	700280209
	U-Law	North America	700350424
Small Office Edition 4T+4A+8DS (16 VoIP)	A-Law	Rest of World	700280217
	U-Law	North America	700350432

- IP400 and Small Office Edition control units are supplied with an external power supply unit but not a locale specific power cord. All control units are available in either North America or Rest of World variants. The choice controls various default settings of the unit. For E911 support a North American variant control unit must be used. The companding can be changed once a unit is installed.
- IP500 control units have an integral power supply unit but are not supplied with a locale specific power cord. The appropriate Mu-Law or A-Law Smart Card feature key dongle must be order with the control unit.

IP500 Base Cards

IP500 Base Cards			Country	SAP Code
Digital Extension	IPO 500 Extn Card Dgtl Sta 8	IP Office 500 Extension Card Digital Station 8	All	700417330
Analog Extension	IPO 500 Extn Card Phone 2	IP Office 500 Extension Card Phone 2	All	700431778
	IPO 500 Extn Card Phone 8	IP Office 500 Extension Card Phone 8	All	700417231
VCM	IPO 500 MC VCM 32	IP Office 500 Media Card Voice Coding Module 32	All	700417389
	IPO 500 MC VCM 64	IP Office 500 Media Card Voice Coding Module 64	All	700417397
Carrier Card	IPO 500 Carrier Card	IP Office 500 Carrier Card	All	700417215
4-Port Expansion Card	IPO IP500 Exp Card 4 Port Card	Includes 4 yellow 2 metre interconnect cables.	All	700472889

IP500 Trunk Daughter Cards

Variant			Country	SAP Code
Analog	IPO 500 Trnk Anlg 4 Uni	IP Office 500 Trunk Card Analog 4 Universal	All	700417405
PRI	IPO 500 Trnk PRI 1 Uni	IP Office 500 Trunk Card Primary Rate 1 Universal	All	700417439
	IPO 500 Trnk PRI 2 Uni	IP Office 500 Trunk Card Primary Rate 2 Universal	All	700417462
BRI	IPO 500 Trnk BRI 4 Uni	IP Office 500 Trunk Card Basic Rate 4 Universal	All	700417413
	IPO 500 Trnk BRI 8 Uni	IP Office 500 Trunk Card Basic Rate 8 Universal	All	700417421

IP400 Trunks Cards

Variants		Country	SAP Code	SOE	IP406 V2	IP412	IP500
Analog	ATM4 Uni (Loop-Start)	All	700359938	✗	✓	✓	✓
	IP400 Analog 4 (Loop-Start)	North and South America	700185192	✗	✓	✓	✗
	IP400 Analog 4 EU (Loop-Start)	Europe	700241672	✗	✓	✓	✗
	IP400 Analog 4 NZ (Loop-Start)	New Zealand	700241706	✗	✓	✓	✗
BRI	IP400 BRI 8 (UNI)	All except China	700262017	✓	✓	✓	✓
	IP400 BRI	All	700185168	✓	✓	✓	✗
T1/PRI	IP400 PRI 24 T1	North America	700185200	✓	✓	✓	✓
	IP400 PRI 48 T1	North America	700185218	✗	✓	✓	✓
E1 PRI	IP400 PRI 30 E1 (1.4)	All except China and CALA.	700272461	✗	✓	✓	✓
	IP400 PRI 60 E1	All except China and CALA.	700185184	✗	✓	✓	✓
E1R2	IP400 PRI 30 E1R2 RJ45	CALA, Korea, China	700241631	✗	✓	✓	✓
	IP400 PRI 60 E1R2 RJ45	CALA, Korea, China	700241649	✗	✓	✓	✓
	IP400 PRI 30 E1R2 COAX	CALA	700241656	✗	✓	✓	✗
	IP400 PRI 60 E1R2 COAX	CALA	700241664	✗	✓	✓	✗
WAN	IP400 WAN Expansion	All	700289713	✓	✗	✗	✗

IP500 External Expansion Modules

Expansion modules include an external power supply unit (PSU) and a 1m blue interconnect cable. They do not include a locale specific power cord for the external PSU or any phone extension cables.

Variant		Country	SAP Code	SOE	IP406 V2	IP412	IP500	IP500 4-Port Exp
Analog Trunk	IPO 500 Analog Trunk 16	US	700449473	✗	✓	✓	✓	✓
BRI So8	IPO 500 BRI So8	All	700449515	✗	✓	✓	✓	✓
Digital Station	IPO 500 Digital Station 16	All	700449499	✗	✓	✓	✓	✓
	IPO 500 Digital Station 30	All	700426216	✗	✓	✓	✓	✓
Analog Phone	IPO 500 Phone 16	All	700449507	✗	✓	✓	✓	✓
	IPO 500 Phone 30	All	700426224	✗	✓	✓	✓	✓

IP400 External Expansion Modules

Expansion modules include an external power supply unit (PSU) and a 1m blue interconnect cable. They do not include a locale specific power cord for the external PSU or any phone extension cables.

Variant		Country	SAP Code	SOE	IP406 V2	IP412	IP500	IP500 4-Port Exp
Analog Trunk	IP400 Analog Trunk 16	North America/CALA	700211360	✗	✓	✓	✓	✗
		Europe	700241680	✗	✓	✓	✓	✗
		New Zealand	700241698	✗	✓	✓	✓	✗
Digital Station	IP400 Digital Station 16 V2	All	700359839	✗	✓	✓	✓	✓
	IP400 Digital Station 30 V2	All	700359847	✗	✓	✓	✓	✓

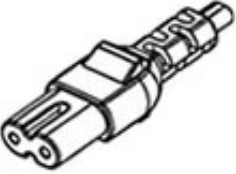
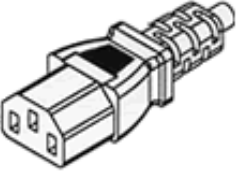
	IP400 Digital Station 16	All	700184807	✗	✓	✓	✓	✗
	IP400 Digital Station 30	All	700184880	✗	✓	✓	✓	✗
Phone	IP400 Phone 8 V2	All	700359896	✗	✓	✓	✓	✓
	IP400 Phone 16 V2	All	700359904	✗	✓	✓	✓	✓
	IP400 Phone 30 V2	All	700359912	✗	✓	✓	✓	✓
	IP400 Phone 8	All	700184773	✗	✓	✓	✓	✗
	IP400 Phone 16	All	700184781	✗	✓	✓	✓	✗
	IP400 Phone 30	All	700184799	✗	✓	✓	✓	✗
SO (BRI)	IP400 So8	All	700185077	✗	✓	✓	✓	✓
WAN	IP400 WAN3	All	700185028	✗	✓	✓	✗	✗
	IP400 WAN3 10/100	All	700262009	✗	✓	✓	✗	✗

Internal Cards

Variants		Country	SAP Code	SOE	IP406 V2	IP412	IP500
Modem Cards	Modem 2 Card	All	700185226	✗	✓	✓	✗
	Internal Modem Card	All	700343452	✗	✓	✓	✗
Embedded Voicemail Memory Cards	Small Office Edition	All	700289721	✓	✗	✗	✗
	IP406 V2	All	700343460	✗	✓	✗	✓
Wireless Cards	Small Office Edition	All	700289739	✓	✗	✗	✗
IP400 Voice Compression Modules (25ms)	VCM 5	All	700185119	✗	✓	✓	✗
	VCM 10	All	700185127	✗	✓	✓	✗
	VCM 20	All	700185135	✗	✓	✓	✗
	VCM 30	All	700293939	✗	✓	✓	✓
IP400 Voice Compression Modules (64ms)	VCM 4	All	700359854	✗	✓	✓	✓
	VCM 8	All	700359862	✗	✓	✓	✓
	VCM 16	All	700359870	✗	✓	✓	✓
	VCM 24	All	700359888	✗	✓	✓	✓

Power Supply Units

The following power supply units are used with IP Office control units and expansion modules. Normally the appropriate PSU is supplied with the IP Office control unit or expansion module. Note however that a locale specific power cord is not included with each control unit or expansion module.

Variant	Used with	Country	SAP Code
	40W Unearthed PSU Uses IEC60320 C7 power cords. <ul style="list-style-type: none"> • IP403. • IP406 V1. • Analog. • Digital Station V1. • Phone V1. 	All	700210792
	45W Earthed PSU Uses IEC60320 C13 power cord.	All	700284938
	60W Earthed PSU Uses IEC60320 C13 power cord. <ul style="list-style-type: none"> • Small Office Edition • IP406 V2. • IP412. • Digital Station V2. • Phone V2. • So8. • WAN3 10/100. 	All	700357387

The following power supply units have various applications. They are used to provide power to 4600 Series and 5600 Series IP phones. They are also used to provide power to other phone types when those phones are supporting an XM24, EU24 or EU24BL add-on unit. Note: An appropriate locale specific power cord is required for the power supply unit. These units are not support for use with 1600 Series phones.

Variant		SAP Code
1151D1 Power Supply.	With CAT5 cable.	700434897
1151D2 Power Supply with battery backup.	With CAT5 cable.	700434905
1151D1/1151D2 Power Cord.	USA	405362641
	Europe	407786623
	Australia and New Zealand	407786631
	India	407790591
	United Kingdom	407786599
	Argentina	408161453

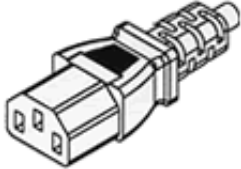


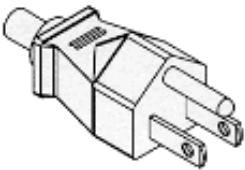
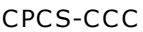
The following items are associated with providing IEEE 802.3af Power-over-Ethernet (PoE) to devices including Avaya IP phones. For full details refer to the IP Office IP Phone Installation Manual.


Variant		SAP Code
1U Mid-Span Power Distribution Unit	6 Ports	700409675
	6 Ports + SNMP	700409691
	12 Ports*	700250525
	12 Ports + SNMP*	700253107
	24 Ports*	700180433
	24 Ports + SNMP	700409717
Cisco Catalyst Power Adapter*.		700259369

*These items are no longer available as new from Avaya.

Power Cords

IP Office control unit and expansion module power supply units are not supplied with a power cord. The appropriate power cord must be ordered or sourced locally.

Power Cord Type	Power Outlet Plug Type	Locales	SAP Codes
Earthed Power Cords (IEC60320 C13) 	CEE7/7 (Schuko) 	Europe and South Africa.	700289762
Control Units • IP500. • IP406 V2. • IP412.* • Small Office Edition.	BS1363 	Czech Republic, Ireland, United Kingdom.	700289747
IP400 External Expansion Modules • Digital Station V2. • Phone V2. • So8.* • WAN3 10/100.*	NEMA5-15P / CS22.2 No.42 	North, Central and South America.	700289770
	CPCS-CCC 	China.	700261977

Unearthed Power Cord (IEC60320 C7)  IP400 External Expansion Modules • Analog. • Digital Station V1. • Phone V1.	CEE7/16 (Europlug)	Europe and South Africa.	700213382
	BS1363	Czech Republic, Ireland, United Kingdom.	700213374
	NEMA1-15	North, Central and South America.	700213390
		Korea.	700254519
		China.	700314172

The following additional power cords are available for use with the Avaya 1151D1 and 1151D2 power supply units.

1151D1/1151D2 Power Cord	SAP Code
USA	405362641
Europe	407786623
Australia and New Zealand	407786631
India	407790991
United Kingdom	407786599
Argentina	408161453

Cables

Cable	Description	SAP Code	Length
25-Way DTE Cable	Connects to a IP403 or IP406 V1 control unit. 25-Way D-type plug to 9-way D-type socket.	700213432	2m/6'6".
9-Way DTE Cable	Connects to an SOE, IP406 V2 or IP412 control unit. 9-Way D-type plug to 9-way D-type socket.	-	2m/6'6".
Structured Cabling DS Line Cable	Connects from RJ45 sockets to RJ11 socketed DS and analog phones.	700047871	4m/13'2".
BRI/PRI Trunk Cable	Connects BRI/PRI trunk ports to the line providers network termination point. RJ45 to RJ45. Red.	700213440	3m/9'10".
IP500 BRI So Converter Cable	Provides the 100ohm terminating resistors necessary for an IP500 BRI trunk daughter card port set to S-Bus mode. Also provides the cable crossover. RJ45 plug to RJ45 socket.	700458649	25cm/10"
Expansion Interconnect Cable	Connects the control unit to expansion modules (except WAN3 modules). RJ45 to RJ45. Blue.	700213457	1m/3'3".
	Longer yellow cable version for use with IP500 4-Port Expansion card.	700472871	2m/6'6"
LAN Cable	Connects from IP Office LAN ports to IP devices. RJ45 to RJ45. Grey.	700213481	3m/9'10".
LAN Interconnect Cable	Connects WAN3 module to the control unit. Replace with a LAN crossover cable for IP412 control units. Green.	700213465	1m/3'3".

LAN Crossover Cable	Used for connection of IP devices to LAN ports on the IP412 control unit. Black	700213473	3m/9'10".
V.24 WAN Cable	37-Way D-type plug to 25-way D-type plug.	700213416	3m/9'10".
V.35 WAN Cable	37-Way D-type plug to 34-way MRAC plug.	700213424	3m/9'10".
X.21 WAN Cable	37-Way D-type plug to 15-way D-type plug.	700213408	3m/9'10".

Mounting

Rack Mounting Kits	SAP Code	Note
IP400 Rack Mounting Kit	700210800	One per IP400 control unit or IP400 external expansion module.
IP500 Rack Mounting Kit	700429202	One per IP500 control unit or IP500 external expansion module.
IP500 Wall Mounting Kit	700430150	One per IP500 control unit.
IP500 Blanking Plate Kit	700429194	Includes 3 front panels for the IP500 control unit.
Barrier Box Rack Mounting Kit	700293905	Up to 8 IP Office Barrier Boxes.

Barrier Boxes

IP Office Barrier Boxes	SAP Code	
IP400 Phone Barrier Box	700293897	Use with Phone V1 module. Includes an RJ45 to RJ11 cable and functional earth lead.
IP400 Phone Barrier Box V2 (101V)	700385495	Use with Phone V2 module. Includes an RJ45 to RJ11 cable and functional earth lead.

Feature Keys Dongles

Feature Key Dongle	SAP Code
Parallel Port Feature Key	700185234
USB Port Feature Key	700261506
Serial Port Feature Key	700293095
Smart Card Feature Key (Mu-Law)	700417470
Smart Card Feature Key (A-Law)	700417488

General Licenses

License	RFA Name	SAP	
DECT Integration (ports)	IP400 CTI DECT	8	171989
		16	174457
		64	174458
Conferencing Center	IP400 Conferencing Center	182302	
SoftConsole (users)	IP400 SoftConsole	171987	
Compact Business Center	IP400 CBC	171993	
Small Office Edition WiFi	IP400 Access Point	182197	
Microsoft CRM Integration (users)	IP400 Microsoft CRM Intgr	180588	
IPSec Tunneling	IP400 IPSec VPN	182301	
Mobile Twinning or Mobility Features	IPO Lic Mobile Twinning	1	195569
		5	195570
		10	195571
		20	195572
		50	195573
SIP Trunk Channels	IPO LIC SIP TRNK RFA	1	202967
		5	202968

		10	202969
		20	202970
Advanced Small Community Networking	IPO LIC ADVANCED NTWKG		202966
IP End-points	IP400 IP Endpoint	1	174956
		5	174957
		10	174958
		20	174959
		50	174960
		100	174961
VPN IP Extensions	VPN Phone	1	213980
		5	213981
		10	213982
		25	213983
		50	213984
		100	213985
		Unlimited	213986
		Trial (10)	213987

CCC Licenses

License	RFA Name		SAP
CCC Server	IP400 CCC SV		171994
CCC Agents	IP400 CCC AGT	5	171995
		10	174469
		20	174470
		50	174471
CCC Supervisors	IP400 CCC SUP	1	171996
		5	184730
		10	184731
		20	184732
CCC PC Wallboards	IP400 CCC PCW	5	172786
		10	174472
		20	174473
		50	174474
CCC Spectrum Wallboards	IP400 CCC Wallboard	4	176196
Report Viewer	IP400 CCC Report	5	184726
		10	184727
		20	184728
CCC Agent Rostering	IP400 CCC Rostering		171997
CCC Designer (users)	IP400 CCC Designer		171999

CCR Licenses

License	RFA Name		SAP
CCR SUP	IPO CUSTMR CALL REPORTER YSPV LIC	1	217655
		10	217656
		20	217657
CCR Agents	IPO CUSTMR CALL REPORTER XAGT LIC	1	217650
		5	217651
		10	217652

		20	217653
		50	217654
CCR CCC UPG	IPO CUSTMR CALL REPORTER UPG LIC		217658

CTI Licenses

License	RFA Name	SAP
CTI Link Pro	IP400 CTI RFA	171988
Wave User	IP400 TAPI WAV RFA 4	177466

IP500 Licenses

License	RFA Name		SAP
IP500 Upgrade Standard to Professional	IP500 IPO EXP UPG TO PRO		202959
IP500 Voice Networking	IP500 VOICE NTWKG BASE 4 LIC	4	202960
	IP500 VOICE NTWKG ADD LIC	-	205450
IP500 Universal PRI (Additional channels)	IP500 T1 Channels Add	2	215180
		8	215181
		32	215182
	IP500 E1 Channels Add	2	215183
		8	215184
		32	215185
	IP500 E1R2 Channels Add	2	215186
		8	215187
		22	215188
IP500 VCM Channels	IP500 VCM LIC 4 CH	+4	202961
	IP500 VCM LIC 8 CH	+8	202962
	IP500 VCM LIC 16 CH	+16	202963
	IP500 VCM LIC 28 CH	+28	202964
	IP500 VCM LIC 60 CH	+60	202965

Phone Manager Licenses

License	RFA Name		SAP
Phone Manager Pro (per seat)	IP400 Phone Manager Pro	1	177468
		5	177469
		10	177470
		20	177471
		50	177472
Phone Manager Pro IP Audio Enabled (per user)	IP400 IPPRO	1	171992
		5	174463
		10	174464
		20	174465
		50	174466

Voicemail Licenses

License	RFA Name	SAP
AUDIX Voicemail	IP400 AUDIX	177467

Voicemail Pro (4 ports)	IP400 Voicemail Pro		171991
Additional Voicemail Pro (ports)	IP400 Voicemail Pro	2	174459
		4	174460
		8	174461
		16	174462
VMPRO Networked Messaging	IP400 Networked Messaging		182297
Integrated Messaging	IP400 Integrated Messaging Pro		171990
VMPRO TTS (ScanSoft)	IP400 Avaya TTS		182299
VMPRO TTS (Generic)	IP400 3rd Party TTS		182303
VMPRO VB Script	IP400 VB Scripting		182300
VMPRO Database Interface	IP400 3rd Party IVR		182298
VMPRO Recordings Administrators	IP400 ContactStore for IPO		187166
UMS Web Services	IPO LIC VMPRO UMS	1	217880
		5	217881
		10	217882
		20	217883
		50	217884
		Trial	217890

[IP DECT Licenses](#)

See [IP DECT section](#). IP DECT licenses are entered into the IP DECT system configuration, not the IP Office configuration.

[60 Day Trial Licenses](#)

These licenses start expiring from the day the license is generated, not the date of installation. Each license will only be generated once for a given Feature Key dongle serial number.

License	RFA Name	SAP
Preferred Edition	<i>IPO LIC PREFERRD (VM PRO) TRIAL RFA LIC:DS</i>	189782
Advanced Edition <i>Also enables 20 CCR agents.</i>	<i>IPO LIC ADVANCED RFA TRIAL LIC:DS</i>	227044
Power User (Users)	<i>IPO LIC POWR USER RFA TRIAL 5 LIC:CU</i>	227052
Teleworker (Users)	<i>IPO LIC TELEWORKER RFA TRIAL 5 LIC:CU</i>	227055
Mobile Worker (Users)	<i>IPO LIC MOBILE WORKER TRIAL RFA 5 LIC CU</i>	195574
Receptionist (Users)	<i>IPO LIC RECEPTIONIST RFA 1 TRIAL LIC:CU</i>	189783
VMPRO Networked Messaging	<i>IPO LIC NTWKD MSGING TRIAL RFA LIC:DS</i>	189776
VMPRO TTS (ScanSoft)	<i>IPO LIC AVAYA TTS TRIAL RFA 1 LIC:CU</i>	189778
VM Pro TTS (Generic)	<i>IPO LIC 3RD PRY TTS TRIAL RFA LIC:CU</i>	189781
VMPRO VB Script	<i>IPO LIC VB SCRIPTING TRIAL RFA LIC:DS</i>	189779
Conferencing Center	<i>IPO LIC CONF CENTER TRIAL RFA LIC:DS</i>	189780
Audix Voicemail	<i>IPO LIC ACM CENTRAL VM TRIAL LIC:DS</i>	189786
IPSec Tunneling	<i>IPO LIC IPSec VPN RFA TRIAL LIC:DS</i>	189806
SIP Trunk Channels	<i>IPO LIC SIP TRUNKING TRIAL RFA 5</i>	205820
IP500 Voice Networking	<i>IPO LIC IP500 VCE NTWK ADD 4 TRIAL</i>	205823
UMS Web Services	<i>IPO LIC UMS 10 USER TRIAL</i>	217890

[IP Office Application CDs/DVDs](#)

Application	Variant	SAP Code
Voicemail Pro CD	4.2	700459357
	4.1	700448954

	4.0	700428592
	3.2	700407588
	3.1	700380405
	3.0	700350457
	2.1	700330970
	2.0	700304546
Voicemail Pro ScanSoft Text-to-Speech (TTS)	–	700293921
Conferencing Center	3.2	700407596
	3.1	192226
	3.0	700372287
	2.1	700293913
IP Office Software Developer's Kit (SDK)	–	700188873
Compact Contact Center (CCC)	5.2	700451545
	5.0	700330962
	4.0	700188881
IP Office User and Administration CD Set	4.2	700459332
	4.1	700449457
	4.0	700428576
	3.2	700407604
	3.1	700380389
	3.0	700345879
	2.1	700329725
	2.0	700304074
IP Office Applications DVD	5.0	700472863
	4.2	700459340
	4.1	700449465
	4.0	700428584
	3.2	700407612
	3.1	700380397

1600 Series Phones

Ethernet cord sold separately. Local power sold separately. PoE adapter sold separately.

Material Description	Code
Phones (<i>Ethernet cord sold separately. Local power sold separately. PoE adapter sold separately.</i>)	
1603 IP Phone	700415540
1603SW IP Phone	700458508
1608 IP Phone	700415557
1616 IP Phone	700450190
BM32 Button Module for 1616 (includes cable and bridge)	700415573
Accessories	
CAT5 Ethernet Cable (14 ft)	700383326
CAT5 Ethernet Cable (1 ft)	700436710
1608 Wall Mount Kit (Includes 1 ft Ethernet cable and screws)	700415623
1616 Wall Mount Kit (Includes 1 ft Ethernet cable and screws)	700415631

Power Adapters	
1603 PoE adapter	700415607
Power Adapter for 1600 IP Phones 5V US	700451230
Power Adapter for 1600 IP Phones 5V UK	700451248
Power Adapter for 1600 IP Phones 5V EU	700451255
Power Adapter for 1600 IP Phones 5V ARGENTINA	700451263
Power Adapter for 1600 IP Phones 5V KOREA	700451271
Power Adapter for 1600 IP Phones 5V CHINA	700451289
Power Adapter for 1600 IP Phones 5V AUSTRALIA	700451297
Replacement Parts	
1600 Series BM32 Cable	700415581
1600 Series BM32 Bridge	700415599
1603 Plastic Label Covers (10)	700419831
1608 Plastic Label Covers (10)	700415664
1616/BM32 Plastic Label Covers (20)	700415672
1603 Wedge Stand	700415615
1608 Flip Stand	700415714
1616 Flip Stand	700415722
1600 Series BM32 Flip Stand	700432800
1600 Series Handset (Cord sold separately)	700427495
1600 Series 9 inch Handset Code (Black)	700429707
9600/1600 Series 25 inch Handset Cord (Grey)	700383821
Amplified Handset	700446388
Labels	
1603 Paper DESI Labels - Pack of 50 Labels (8.5" x 11")	700415706
1608 Paper DESI Labels - Pack of 50 Labels (8.5" x 11")	700415649
1616/BM32 Paper DESI Labels - Pack of 50 Labels (8.5" x 11")	700415656
1603 Paper DESI Labels - Pack of 50 Labels (A4)	700434210
1608 Paper DESI Labels - Pack of 50 Labels (A4)	700434228
1616/BM32 Paper DESI Labels - Pack of 50 Labels (A4)	700434236
Headsets	
HIS Headset Cable for 9600 & 1608/1616 IP Phones	700409881
SupraElite Monaural (One Ear) Voice Tube (HIS cable required)	700343718
SupraElite Monaural (One Ear) Noise Cancelling (HIS cable required)	700343726
SupraElite Monaural (Two Ear) Voice Tube (HIS cable required)	700343734
SupraElite Monaural (Two Ear) Noise Cancelling (HIS cable required)	700343742
AWH-55+ Wireless Headset	700428204
AWH-65+ Wireless Headset - UK	700428212
AWH-65+ Wireless Headset - EURO	700428220
AWH75N Executive Wireless Headset NAR	700446313
AWH75N Executive Wireless Headset EU	700446321
AWH75N Executive Wireless Headset UK	700446339
ABT-35+S Headset & Base - NA	700428170
ABT-35+S Headset & Base - EURO	700428196

2400 Series Phones

Variant		SAP Code
2402	Multi-grey	700381973
2410	Multi-grey	700381999
2420D	Multi-grey	700381585

Replacement Handset	Dark Grey	700203797
Amplified Handset	Dark Grey	700229735
Noisy Location Handset	Dark Grey	700229743
Push to Talk Handset	Dark Grey	700229727
201B Recorder Interface for 2420/5420D		700381635

3600 Series Phones

Variant		SAP Code
3616 Wireless Phone.		700413040
3620 Wireless Phone.		700413065
Additional battery pack for 3616		700277387
Desktop charger for 3616.		700412901
Belt Clip for 3616.		700413057
3626 Wireless Phone.		700413024
Additional battery pack for 3626		700277395
Desktop charger for 3626		700412919
Charger Power Supply	Europe	700412810
	United Kingdom	700412828
	Switzerland	700412836
3626 8-Gang changer.		700412927
Belt Clip for 3626.		700413131
3626 Vinyl case with keypad cover.		700412984
3626 Carry case.	Yellow	700289309
3626 Carry case with keypad cover	Black	700289317
	Yellow	700289325
3616/3626 Configuration Cradle		700375934
Avaya Voice Priority Processor 10 (AVPP 10)		700413164
Avaya Voice Priority Processor 20 (AVPP 20)		700413172
AVPP Power Supply	Europe	700412844
	United Kingdom	700412851
	Switzerland	700412869
Netlink OAI Gateway		700245756
Rack Mount Kit		700245459

Variant	SAP Code
AWTS 3641 WRLS PHONE.	700430408
AWTS 3645 WRLS PHONE.	700430416
AWTS 3641 Single Charger Bundle- includes phone, standard battery and single charger.	700436736
AWTS 3645 Single Charger Bundle- includes phone, single charger and standard battery.	700436744
AWTS 3641 Dual Charger Bundle- includes phone, dual charger and two extended batteries.	700436751
AWTS 3645 Dual Charger Bundle- includes phone, dual charger and two extended batteries.	700436769

3700 Series Phones

See IP DECT section.

3810 Phones

Item	SAP Code
3810 Set - Includes phone, base station, charger, belt clip and power supply units for charger and base station.	700305105

4400 Series Phones

Variant		SAP Code
4406D+	White	108199019
	Black	108199027
4412D+	White	108199043
	Black	108199050
4424D+	White	108199076
	Black	108199084
DSS4450	White	108199407
	Black	108199696
Power Supply for 4450		108596412
Small Stand for 4406 or 4450	Black	108541194
	White	108541202
Large Stand for 4412D+ or 4424D+.	Black	108541269
	White	108541277

4600 Series Phones (New Style)

Variant		SAP Code
4601+	Multi-grey	700381890
4602IP	Multi-grey	700221260
4602SW+	Multi-grey	700381916
4610SW	Multi-grey	700381957
4620IP	Multi-grey	700212186
4620SW	Multi-grey	700259674
4621SW	Multi-grey	700345192
4625SW	Multi-grey	700381551
EU24 1XU-A Expansion Module	Multi-grey	700381817
EU24BL 2XU-A Backlighted Expansion Module	Multi-grey	700381825
Replacement Handset	Dark Grey	700203797
Amplified Handset	Dark Grey	700229735
Noisy Location Handset	Dark Grey	700229743
Push to Talk Handset	Dark Grey	700229727

5400 Series Phones

Variant		SAP Code
5402	Multi-grey	700381981
5410	Multi-grey	700382005
5420	Multi-grey	700381627
EU24	Multi-grey	700381817
EU24BL	Multi-grey	700381825
Replacement Handset	Dark Grey	700203797
Amplified Handset	Dark Grey	700229735

Noisy Location Handset	Dark Grey	700229743
Push to Talk Handset	Dark Grey	700229727
201B Recorder Interface for 2420/5420D		700381635

5600 Series Phones

Variant		SAP Code
5601+	Multi-grey	700381908
5602SW+	Multi-grey	700381932
5610SW	Multi-grey	700381965
5621	Multi-grey	700385982
EU24	Multi-grey	700381817
EU24BL	Multi-grey	700381825
Replacement Handset	Dark Grey	700203797
Amplified Handset	Dark Grey	700229735
Noisy Location Handset	Dark Grey	700229743
Push to Talk Handset	Dark Grey	700229727

6400 Series Phones

Variant		SAP Code
6408D+	Grey	70020100
	White	70020092
6416D+M	Grey	108807611
	White	108807603
6424D+M	Grey	108807595
	White	108807587
6408 Stand	Grey	108933169
	White	108933177
6416/6424 Stand	Grey	848219127
	White	848219119
XM24	Grey	700406523
	White	700406515
XM24 Stand	Grey	108272378
	White	108272386

T3 Series Phones (Upn)

Variant		SAP Code
T3 Compact	Black	700380264
	White	700380298
T3 Classic	Black	700380272
	White	700380306
T3 Comfort	Black	700380280
	White	700380314
T3 DSS Unit	Black	700380322
	White	700380330
T3 DSS Expansion Unit	Black	700380348
	White	700380355
T3 Headset Link Unit-		700380363

T3 Series Phones (IP)

Variant		SAP Code
T3 Compact	Black	700414717
	White	700414709
T3 Classic	Black	700414733
	White	700414725
T3 Comfort	Black	700414758
	White	700414741
Power Supply Unit for T3 IP Phones		700414766
T3 AEI/Headset Link for IP Phones		700414774
Power Supply Unit for DSS on T3 IP Phone		700414790

Spares

The following spares can be ordered from Avaya.

Item	Color	SAP Code
Handset HIP QD CORD- 4606/16/24/30 SET		700414121
Cat 5 Cable specific to 4620	–	700261613
Handset Cords 25ft	Dark Grey	700217417
IP PHONE MOD CORD 1ft CAT5	–	408406932
IP PHONE MOD CORD 7ft CAT5	–	408406957
IP PHONE MOD CORD 14ft CAT5	–	408406940

IP DECT Handsets and Handset Accessories

Handsets are supplied with 3 AAA rechargeable batteries and a charger. Region specific power adaptor for the charger must be ordered separately.

Item	Region	SAP Code
IP DECT 3701 Handset	EMEA	700346802
IP DECT 3711 Handset	EMEA	700346810
	North America	700430267
Belt Clip		700346885
Phone Charger for 3701/3711 Requires power adaptor below.	Global	700346828
Power Adaptor for Charger	European	700346836
	United Kingdom	700346844
	Australia	700378318
	North America	700430309
Rack mount 8-phone charger Requires power adaptor below.	Global	700346851
Power Adaptor for Rack Mount Charger Require region specific IEC60320 C13/C14 power cord ordered separately.	Global	700346869
Power Cord IEC60320 C13	Europe	700289762
	United Kingdom	700289747
	North America	700289770
IP DECT Phone Firmware Upgrade RS232 Serial Cable	EMEA	700379688
IP DECT Phone Firmware Upgrade USB Cable	North America	700436603
Leather Case for 3711	Global	700436629
IP DECT Headset for 3701/3711	Global	700346950

IP DECT Base Stations

Item	Region	SAP Code
RFP32 Indoor Base Station Requires power adaptor or PoE. Note: These are not pre-licensed 'plug and play' base stations, see below for those items.	North America	700430275
	EMEA	700420789
Power Adaptor for RFP32	North America	700430291
	Europe	700346901
	United Kingdom	700346919
	Australia	700378326
RFP34 Outdoor Base Station PoE only. Note: These are not pre-licensed 'plug and play' base stations, see below for those items.	North America	700430283
	EMEA	700420797
Outdoor Base Station Wall Mounting Kit	Global	700378334
Outdoor Base Station Mast Mounting Kit (65mm)	Global	700347156
Outdoor Base Station Mast Mounting Kit (>65mm)	Global	700347172
External Dipole Aerial (pair)	EMEA	700346935
External Beam Aerial (pair)	EMEA	700346943
Mounting Kit for External Aerials	EMEA	700347149
External Aerial Connection Cable (0.5m)	EMEA	700347115

Plug and Play IP DECT Kits

Item	Region	SAP Code
IP DECT Starter Kit Includes 2 RFP32 base stations.	North America	700436538
	EMEA	700378995
RFP32 Upgrade Kit	North America	700436579
	EMEA	700436561
RFP34 Upgrade Kit	North America	700436595
	EMEA	700436587

IP DECT Site Survey Kits

Item	Region	SAP Code
IP DECT Survey Kit with Tripod Includes custom RFP, 2 handsets, charger, charger power adaptor and tripod.	North America	700436512
	EMEA	
IP DECT Survey Kit without Tripod Includes custom RFP, 2 handsets, charger, charger power adaptor.	Europe	700378284
	United Kingdom	700378292
Tripod for IP DECT Survey Kit	Global	700378300

IP DECT Licenses

Item	Region	SAP Code
IP DECT License for 1 RFP	All	700379027
IP DECT License for 2 RFP's	All	700379035
IP DECT License for 3 to 5 RFP's	All	700379043
IP DECT License for 6+ RFP's	All	700379050
IP DECT License for upgrade from 1 to 2 RFP's	All	700379068
IP DECT License for upgrade from 2 to 3-5 RFP's	All	700379076
IP DECT License for Upgrade to 6+ RFP's	All	700379084

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15-601042 Issue 20.k.-
11:33, 18 December 2009
(sap_codes.htm)

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http://marketingtools.avaya.com/knowledgebase/businesspartner/ipoffice50en/mergedProjects/installation/sap_codes.htm

Last Modified: 11/08/2009